

Referral & Registration Form



OWNER'S DETAILS

Name:

Address:

Postcode:

Tel (work):

Tel (mobile):

Email address:

ANIMAL'S DETAILS

Name:

Breed:

Sex:

Age:

Neutered: Y / N

Description (coat type, colour etc):

Weight:

Insurance Co:

Policy Number:

Vaccination expiry:

Veterinary permission is required and your animal's clinical history may be requested.

VETERINARY DETAILS (TO BE COMPLETED BY VETERINARY PRACTICE)

Veterinary surgeon:

Tel:

Practice address:

Summary of dog's condition/injury/surgery:

Current medication:

The above mentioned dog was last examined on (dd/mm/yy) and was at the time considered to be in a suitable state of health to undergo a course of Hydrotherapy/Fitness Swim.

Signed:

Date:

Name:

OWNER'S DECLARATION

I declare that as the legal owner of the dog named above that the information shown on this form is correct.
I have read and fully accepted the terms and conditions of the Coastway Hydrotherapy practitioner (as shown overleaf).

Signed:

Date:

Terms and Conditions



APPOINTMENT TIMES

All animals treated by Coastway Hydrotherapy require a current signed veterinary referral form. The referral form can be downloaded from our website, signed by your veterinary surgeon and emailed to info@coastwayhydrotherapy.co.uk. We must receive the signed referral form prior to booking your initial appointment.

Please try to arrive 10 minutes before your appointment. On arrival take a seat and wait for the therapist to direct you as they may be in the pool with another patient.

PRESENTATION

It is important that there is at least a 3 hour gap between feeding your dog and your hydrotherapy session (or as directed by the hydrotherapist).

Dogs should arrive at the centre as clean as possible to help us maintain our high levels of water quality.

Please wear clean, non-slip shoes and take care while in the centre especially in the pool room where water is likely to be on the floor. High heels and open toe shoes are not permitted.

Please keep your dog on a collar and lead and in your full control at all times while in the centre and car park.

To the side of the centre there is a grassy area, please ensure that your dog is fully toileted before their hydrotherapy session. An additional charge of £100 will be made should your dog foul in the pool, as the pool will need to be closed for the rest of the day.

Please bring with you a towel to dry your dog after its hydrotherapy session and a dog coat in the winter months for the journey home.

No animal with infectious or contagious conditions will be permitted to swim. No animal in season will be able to swim until her season is over. Please leave 48 hours after vaccinations and 3 days after stitches have been removed, unless otherwise advised by your veterinary surgeon. Any animal suffering from vomiting or diarrhoea should be symptom free for 72 hours before swimming.

Coastway Hydrotherapy require that owners notify them of any injury, change in the condition of the animal, or if veterinary advice is that hydrotherapy treatment is stopped.

PAYMENT AND INSURANCE

All sessions must be fully paid for at the end of each treatment. For insurance claims, please check with your provider what is covered prior to your appointment.

CANCELLATION POLICY

Our cancellation policy requires 24 hours notice, full payment will be required for any sessions cancelled outside of this time frame.

AFTER HYDROTHERAPY

The therapist will give you advice on protocols to follow after your hydrotherapy treatment. If you have any concerns after your hydrotherapy session, please contact your veterinary surgeon, or our hydrotherapist.